

A free paralegal advice service for all
social assistance, social insurance, human,
labour and consumer rights.

BLACKSASH HELPLINE



To access a paralegal, you can call, SMS, send a
WhatsApp message or a 'please call me' to:

072 663 3739 | 063 610 1865
help@blacksash.org.za

OPERATING HOURS

Monday to Thursdays: 08h00 to 16h00

Fridays: 08h00 to 15h30

BLACKSASH
MAKING HUMAN RIGHTS REAL

The Helpline is a free paralegal advice, information and referral service.

CONTACT THE HELPLINE:

- **Call, sms or send a WhatsApp** message to **072 663 3739** or **063 610 1865** (normal cell phone rates)
- Send a 'please call me' to **072 663 3739** or **063 610 1865**
- Send an email to **help@blacksash.org.za**
- If you need a paralegal to contact you, send your contact details and a brief summary of the issue.

Paralegal services offered:

- 1 Human Rights:** Health, Education (School fees & Exemption), Indigence Subsidies (water, sanitation, refuse removals, electricity)
- 2 Social Assistance:** Child Support Grant; Foster Child Grant; Disability Grant; Older person's Grant; Child Dependency Grant; War veteran's Grant; Grant-in-Aid and social relief of distress.
- 3 Social Insurance:** Pension and Provident Funds: UIF; Injuries at work (COIDA); Road Accident Fund; Private Insurance and Maintenance.
- 4 Labour:** Dismissals; Unfair Labour Practices and Retrenchments.
- 5 Consumer:** Debt, Credit and Consumer Protection

In the event that your issue needs additional follow-up, you will be referred to a relevant Department, Agency, Academic Institution, Law Clinic, Community Advice Office and/or relevant NGO's.

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